

Priorities

1. Build relations

- a. Within main campus components of the university
- b. Between main campus and other university related entities (e.g., branch campuses; agricultural science stations; county extension offices)
- c. Between NMSU and outside entities (e.g., other universities; local, county and state legislative bodies; various agencies and business and industry)

Potential Solutions

1. Statewide version of resources (e.g., WebCT)
2. Continuation and formalization of ACANS
3. Communication via myNMSU portal
4. Establishing web based links with outside entities
5. Work with University Communications and/or Marketing to market resources available to outside entities through NMSU
6. Continue active involvement with CHECS

2. Build ongoing funding

Potential Solutions

1. Seek funding from outside relevant entities to establish foundation based accounts which generate interest that can be used to fund building and repair of IT infrastructure
2. Seek legislative funding to establish foundation based accounts which generate interest that can be used to fund building and repair of IT infrastructure
3. Provide fee based IT services (e.g., hardware; software; training) for outside entities (e.g., WebCT; web page development and maintenance)
4. Continue collaborative funding (e.g., building and repair monies) for establishing and updating of technology enhanced classrooms
5. Work with relevant campus entities to provide fee based continuing education for working professionals
6. Monitor technology fee level and need for increase in a timely manner
7. Train relevant IT personnel in grant writing
8. Monitor likely sources of grant based funding for IT infrastructure and training and funding of projects that have IT requirements.
9. Contact faculty with relevant expertise to work on projects as a part of their university consulting day to which each faculty is entitled – For example, have a faculty member who is good at obtaining grant funding work with the Strategic Relations group and write them into the grant being submitted.

3. Provide IT resources for Students, Faculty and Administrative Functions

Potential Solutions

1. Put relevant IT training (e.g., WebCT; Banner Finance; myNMSU) into mandatory orientation sessions completed by:
 - a. Students
 - b. New faculty
 - c. Staff
2. Establish a web based centralized 'Just In Time' set of resources (e.g., Software Utilization Tips – Get Input from Help Desk re Frequently Asked Questions) for:
 - a. Students
 - b. Faculty
 - c. Staff
3. Work with a relevant program to incorporate IT training into one or more General Education classes required of all students.
4. Provide campus entities with access to information to facilitate:
 - a. Recruitment
 - b. Retention
 - c. Efficiency of operation
 - d. Fund raising
5. Work with colleges to establish uniform, campus wide evaluation of faculty and courses
6. Take training to the colleges and departments instead of having them come to ICT.

4. Expand reach of the university

Potential Solutions

1. Work with College of Extended Learning to increase distance education programs that result in certification; undergraduate degree completion or graduate education for persons who are place bound and/or have time constraints
2. Work with appropriate entities on campus to establish and/or update articulation with two and four year institutions inside New Mexico and institutions that are known sources of students.
3. Work with International Programs to expand NMSU academic presence in foreign countries starting with the office that has been established in Chihuahua, Mexico
4. Establish interaction with U.S. military for providing academics to military personnel.