

ACANS MEETING

ACANS – Association of Computer and Network Support

ACANS PLANNING

2005 ACANS Summit
Specific IT Projects and Issues
-Tactical-

2006 ACANS Summit
IT Support of Major NMSU Initiatives
-Strategic-

2007 ACANS Summit
IT Involvement with NMSU Plan
-Integration-

Follow up from 2005 ACANS Tech Summit

- **Distribute policies more efficiently**
 - Implemented ACANS News and Information Center to have continual stories on ACANS happenings
 - University has redone the Policy Manual
 - Official email policy changed to where all official NMSU email will be sent to the @nmsu.edu email address
 - Revise ABCD email distribution (ongoing)
 - Post all Policies and Guidelines on the web at <http://ict.nmsu.edu/Guidelines/index.html>

Follow up from 2005 ACANS Tech Summit

- **Get a searchable, collaborative knowledge base/FAQ for shared helpdesk**
 - Have gathered information on various products and solutions (will form review committee post Banner Student)
 - Projected funding for FY08
 - Efforts toward consolidation of HD Support
- **Create opportunity for ACANS collaboration**
 - Have started scheduling ACANS meetings quarterly including Spring Picnic and Fall Planning event
 - Have included ACANS personnel in project committees and product review teams (i.e. Pay-for-Print)

Follow up from 2005 ACANS Tech Summit

- **Improve the funding model**
 - Proposed high level funding for enterprise solutions so individuals/departments are not charged directly (i.e. Sophos has been implemented and the first round of departmental billing processed in June 06)
 - Some individual services will have to remain as individual charges (i.e. phone)
 - Working with BF&HR and the State of NM to review equipment allocation (TR&R)
 - Working with State to create recurring technology dollars in all Higher Education (i.e. IDEAL-NM)

Follow up from 2005 ACANS Tech Summit

- **Publish email and netiquette standards**
 - E-mail policy was created
 - Netiquette standards are being finalized
- **Get input on reporting**
 - COGNOS Training
 - Reporting groups implemented in Student Services, BF&HR, IROPA and ICT
 - Created ACANS 2006 focus

2006 ACANS Strategic Planning Summit

October 5, 2006

This ACANS Planning Summit is bringing together technical and functional personnel from across all NMSU campuses and colleges.

The focus of this Summit will be IT planning and support relative to the initiatives set forth by the NMSU administration.

Participants will be taking part in various sessions throughout the day to discuss future support requirements of IT areas.

Initiative Rankings

Initiative	Ranking
Unifying NMSU Online (UNO)	3.83
Foundations of Excellence	4.89
Facilities Master Plan	4.98
Creative Media Institute	5.13
Branding Initiative	5.17
Research Clusters	5.30
New College	5.74
University Wide Extension	6.00
HLC/NCA Accreditation	6.48
Doing what Counts	6.70
ACE Internationalization Laboratory	8.72

Note: 1 = Most Interested 11 = Least Interested

Topic Areas for Summit

(Normalized ACANS Survey Results)

Unifying NMSU Online (UNO)
Foundations of Excellence
Facilities Campus Master Plan
Creative Media Institute
Branding Initiative

Overview of Day

	UNO Project	Branding	Creative Media Inst.	Foundation of Excellence	Facilities Master Plan
08:00 - 09:30	OPENING - Breakfast and Welcome - Soledad / Guadalupe				
09:40 - 10:40	<i>Red</i>	<i>Blue</i>	<i>Yellow</i>	<i>Green</i>	<i>Orange</i>
10:50 - 11:50	<i>Orange</i>	<i>Red</i>	<i>Blue</i>	<i>Yellow</i>	<i>Green</i>
12:00 - 01:20	LUNCH - Soledad / Guadalupe				
01:30 - 02:30	<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>	<i>5</i>
02:30 - 04:30	WRAP-UP - Snack and Wrap Up - Soledad / Guadalupe				

HOUR BREAKOUT

Participants go to their designated table (A or B) according to group breakout document.

00:00 – 00:07 Facilitator introduction and overview of initiative. A scribe will be assigned to each table.

00:08 – 00:13 Participants read and work individually on questions.

00:14 – 00:50 Tables discuss the questions on the scribe sheet – the discussion should be documented by the scribe on the scribe sheets provided. Groups may also use the flip boards as supplemental documentation.

00:51 – 01:00 Tables summarize the main points and repetitive key issues.

Participants move to their next agenda item.

Group Questions for Each Session

1. How does technology for this initiative relate to your college, branch, department, and/or your position?
2. In the next 3 - 5 years, what technology support, solutions, and/or services should be in place relative to this initiative?
3. In order to accomplish #2, what needs to happen in the next year relative to support, solutions, and/or services?
4. How can we collaborate across areas to help implement a solution?
5. How can we measure success for these solution(s)?

2006 ACANS Strategic Planning Summit

COMMON THEMES

UNO (Unifying NMSU Online)

- **Create an email policy where the @nmsu e-mail address is the primary address**
 - Starting March 15th all official NMSU email will be sent to your @nmsu.edu email address.
- **Better understanding of myNMSU and its advantages**
 - Portal training, information sessions, and presentations have been initiated by ICT to help individuals take full advantage of the portal features.
- **Single sign on to eliminate confusion about separate systems**
 - Single sign on has been moved one step closer by eliminating NMSU Online and merging the tools into myNMSU.

Foundations of Excellence

- **Socially engage NMSU students**
 - Mobile Campus enables university communities to connect instantly via wireless text messaging.
 - iTunesU advances teaching, learning, and research through innovation, and engages and empowers students
 - Student News and NMSU Events Calendar
- **Freshmen technology help**
 - Student Training and Resources Website was created <http://ict.nmsu.edu/~training/student/>
- **Training for staff and faculty and students-using systems and interacting with students**
 - Portal training, information sessions, and presentations have been initiated by ICT to help individuals take full advantage of the portal features.

Facilities Master Plan

- **Designing “café” learning: learning space w/ indoor and outdoor aspects that are inviting and engaging**
 - Expansion of public student space across campus, primarily focusing on high student traffic areas
 - Creating a social learning area in renovation of Jacobs 205
- **Standardized classroom technology**
 - A standardized plan has been created and has been implemented across approximately 15% of NMSU
- **Need larger central facility for technology (i.e. computer support, training, etc)**
 - A building of this magnitude has been addressed and included in the final Master Plan (ref: <http://masterplan.nmsu.edu/master.html> - Master Plan Draft: November 2006).

Branding

- **Enforce consistency w/ styles and content**
 - The NMSU Branding website was established to help departments to implement the branding standards.
- **More training on CMS including Centra / face-to-face availability of support and training, featured department showcase of integration, etc)**
 - ICT has developed a CMS workshop to help departments wanting to implement the CMS
 - Department showcases will be featured on <http://acans.nmsu.edu>
- **Create seamless identity across all campuses**
 - NMSU Homepage has been re-vamped
 - The NMSU Branding website provides templates, pictures, logos, and more to aide in this effort

Evaluation

On a scale of 1 – 5, with 5 being the best, how would you rate *the overall use of your time* at the ACANS Planning Summit?

RANK: 4.2

On a scale of 1 – 5, with 5 being the best, how would you rate *the collaborative effort* between NMSU entities at the ACANS Planning Summit?

RANK: 4.3

On a scale of 1 – 5, with 5 being the best, how would you rate the ability of the groups to *identify the IT support* for NMSU initiatives at the ACANS Planning Summit?

RANK: 3.9

If another ACANS Planning Session was held next year, *would you attend?*

RANK: All answered yes

ACANS MEETING

OTHER ACANS NEWS AND INFORMATION

Presentations at 2007 SunGard Summit

- *Development of BI Applications*
 - Natalie Kellner
- *Build A Report Once & Share Globally*
 - Olga Conter
- *Bringing Together Leaders to Produce Results*
 - Michael Hites, Kristin Cordova, Shawna Arroyo, Brian Ormand
- *Executive Summit Panel*
 - Natalie Kellner and Susan Grotevant

Legislative Outcomes

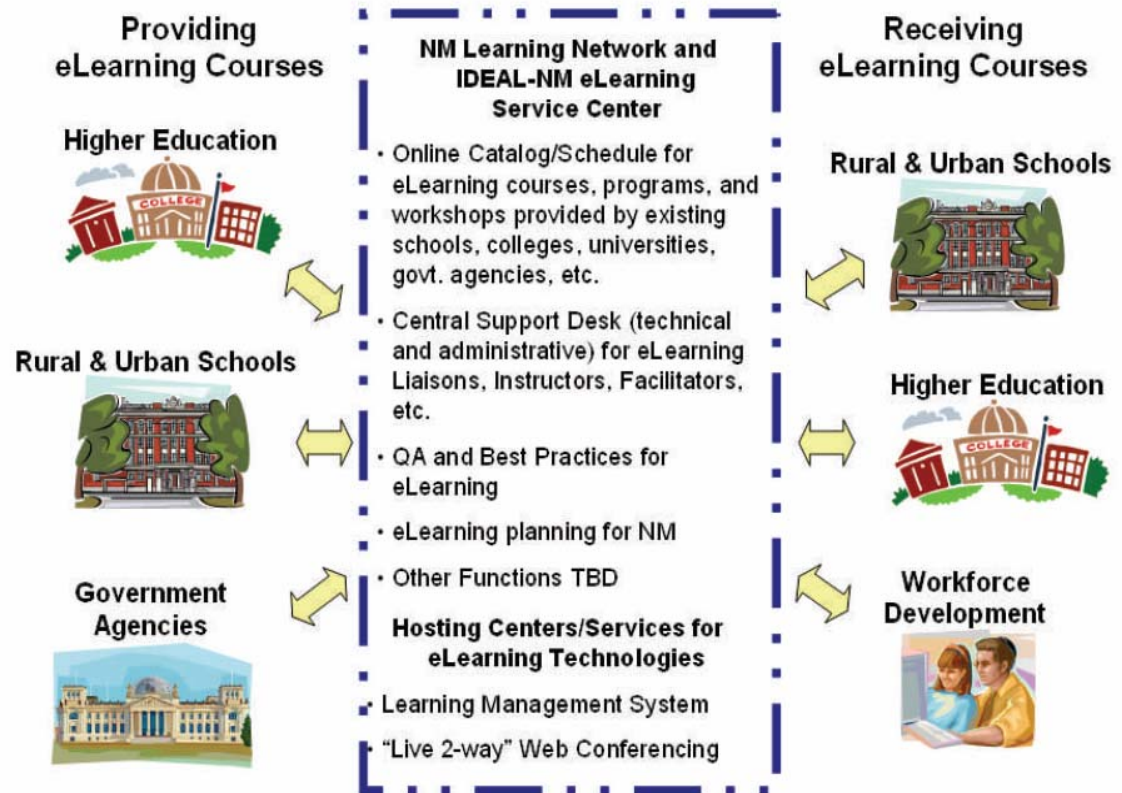
- **IDEAL-NM**

- \$6.4 Million non-recurring funds

- \$500,000 recurring funds

NM eLearning Model

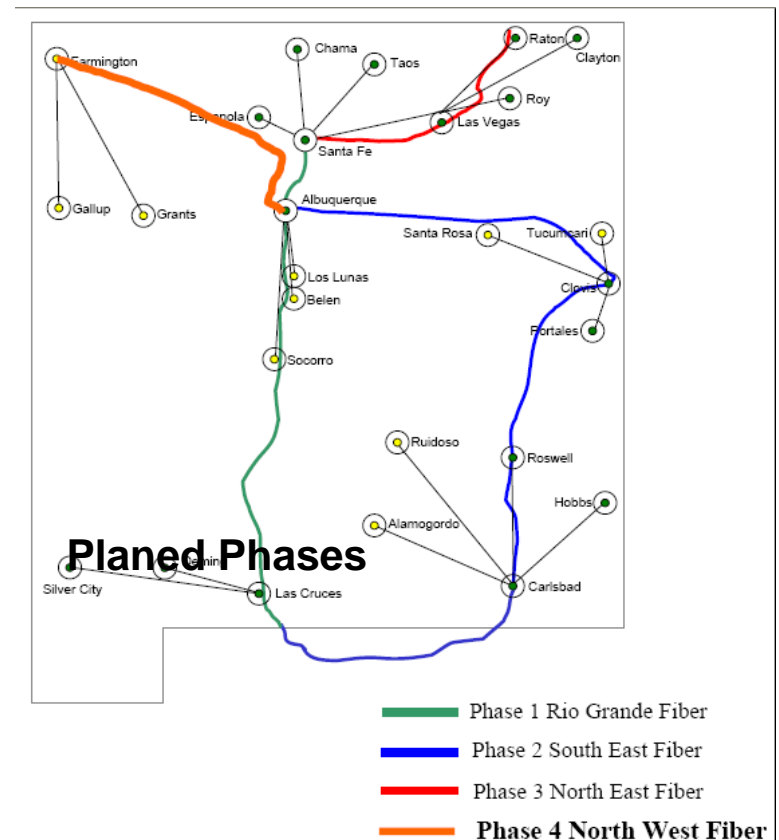
Primary Concept: Learners in New Mexico have access to a wide variety of eLearning opportunities within a collaborative educational system with the least amount of geographic, scheduling, or administrative barriers.



Wire NM

Active Partnership Initiatives
between CHECS-Net and
State Technology
Departments to Implement...

- Multi-phase Network Plan
- Quality State-Wide Telecommunication Infrastructure
- Efficient/Secure Services
- Leveraging of Existing Resources
- Scalable Solutions
- Reduced Costs



LambdaRail

Governor Initiative

Research Universities

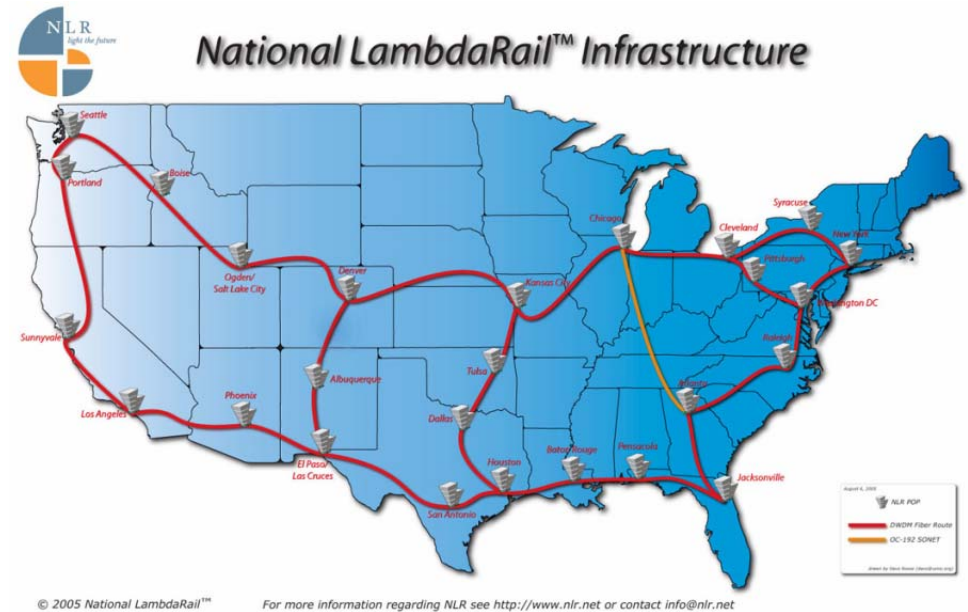
- New Mexico State University
- New Mexico Tech
- University of New Mexico

State of New Mexico

- Chief Science Advisor
- IT Commission
- Econ Dev Department
- Office of the CIO

Research Laboratories

- Los Alamos National Laboratory
- Sandia National Laboratory



Supercomputing Initiative

Partnership initiative:

- Governor's Initiative
- NM Computer Application Center
- 200 TeraFlop Supercomputer for Econ Dev, Research, Education
- Intel (Rio Rancho): offered site
- Initial gateways in ABQ, Socorro, Las Cruces, Los Alamos
- Connections to businesses, research parks, colleges and universities across NM
- Connections to K-12 schools around NM
- In time will extend to institutions outside of NM



Plan2Plan Information

- A plan2plan taskforce has been created to develop the strategic planning process for NMSU, but not to create the strategic plan
- The plan2plan taskforce met on Feb. 23, March 9 and today
- The ***outcomes*** of the strategic planning process are:
 - 1) strategies
 - 2) prioritized initiatives
 - 3) action plans
 - 4) measurable outcomes.

Plan2Plan Meetings

- The first meeting of the task force:
 - summarized strategic planning and the Plan-2-Plan Taskforce Resource Handbook
- The second meeting of the task force:
 - President Michael Martin discussed the state of NMSU's external environment and his personal values
 - The taskforce participated in a brief exercise to discuss NMSU's values relative to the mission and vision

Taskforce Website

- Three committees have been created:
 - Values Statement Committee
 - Environmental Scan Process Committee
 - 2009 Strategic Plan Outline Committee

- For more information:
 - <http://planning.nmsu.edu>

Upcoming ACANS Events

2007 ACANS Meeting and Picnic

Friday, May 4th, 2007

Meeting: 2:30 – 4:00 (Location: TBD)

Picnic: 4:00 – 6:00 (Location: Preciado Park)

2007 Fall ACANS Summit

October / November

ACANS MEETING

Coming Up...

Diana Hidalgo – NMSU IT Auditor
Brief talk on the IT Risk Assessment project

Mike Zimmerman – NMSU Registrar
The dos and donts of FERPA and how it relates to the information we use
everyday

Shaun Cooper – ICT Director of Security and Research
Demo of COGNOS and what it can do for you