



2007 ACANS PLANNING SUMMIT

OVERVIEW: The ACANS Planning Summit brought together technical and functional personnel from across all NMSU campuses and colleges. The focus of the 2007 ACANS Summit will be information technology planning and support to meet the current expectations of NMSU students. As new generations enter NMSU, they are redefining the role of technology in everyday life. This presents higher education with challenges and opportunities for teaching, learning and administration. Participants will be able to take part in various sessions throughout the day that focus on the current and future needs of students and how these needs can be met by IT areas over the short and long term.

ATTENDEES AND FORMAT

- 60 participants and 8 facilitators
- Date: October 22, 2007 – One-day format (8:00am – 3:30pm)
- Place: Hotel Encanto de Las Cruces (formerly Hilton Las Cruces)

DISCUSSION TOPICS: All topics fell under the umbrella of planning and support to meet the current expectations of NMSU students. Attendees were able to choose, in order of priority, the sessions they would most be interested in participating.

- Evolving Our Tools to Meet Student Expectations
- Learning Management Systems
- Identity and Access Management / Security
- University Infrastructure

PRESENTATION TOPICS: At the 2007 ACANS Planning Summit, there were 4 presentations to showcase some of the emerging technologies affecting our support and teaching tools at NMSU. Attendees were able to choose which topics they would most be interested in learning about.

- Frank Torres – Social Networking
- Melissa Brown – Podcasting
- Bethany Bovard – SecondLife
- Michael Hites – Electronic Information Distribution Devices

COMMON THEMES

Evolving Our Tools to Meet Student Expectations

- Need to identify all the resources focused on emerging technologies to alleviate duplication of efforts
- Evolving NMSU is vital because students are looking for technology and forward thinking universities
- Allocation of resources needs to be prioritized throughout departments
- Continued training of evolving tools to all constituents – students, staff, and faculty
- Need to continue to create technology enabled classrooms
- Identify additional funding to support the initiatives to meet student technology needs
- Identifying student technology needs and resources so that NMSU can meet those on campus
- Increased knowledge for those who interact directly with students (e.g. lab aides, instructors using teachers stations)
- Creating a culture that accommodates the “new” students and what needs to change at NMSU
- Utilizing more “in the classroom” training (e.g. a class that is using clickers gets a 10 minute demo for students in the first day of class)
- Research faculty instructional technology needs to identify obstacles and opportunities



Learning Management Systems

- Identify an outlet to show value of online courses to students
- Continued LMS orientation for beginning users as well as scheduled one on one assistance for instructors
- Create web-based, possibly even podcasted, trainings and orientations to LMS
- Ensure core classes utilize LMS so that students are prepared for it throughout their experience at NMSU
- Need more approaches to support for teaching – not just LMS, but pedagogy and course structures
- Continued communication concerning statewide project and effect on NMSU
- Identify ways to assist faculty in increasing their online teaching methods

Identity and Access Management / Security

- Important IT threat is not moving “fast enough” for students – the job of NMSU is to teach students the tools and technology that they will be using in their careers
- Create more awareness across campus of threats (e.g. viruses, software updates, security issues)
- Need to create a common authentication system
- Offer trainings or presentations on storage and responsibility of critical data
- Educate campus residents concerning downloading abuse

University Infrastructure

- Identify more areas to provide more public stations for students and NMSU community
- Create a better web presence for technology services across campus
- Need to continue to create technology enabled classrooms
- Identify lab usage across campus
- Providing a more wireless friendly campus for NMSU community

EVALUATION OF SUMMIT: Below are the questions participants were asked to rank and the ranking given

On a scale of 1 – 5, with 5 being the best, how would you rate the overall use of your time at the 2007 ACANS Planning Summit?

RANK: 4.1

On a scale of 1 – 5, with 5 being the best, how would you rate the collaborative effort between NMSU entities at the 2007 ACANS Planning Summit?

RANK: 4.4

On a scale of 1 – 5, with 5 being the best, how would you rate the ability of the groups to identify IT support for the discussion topics at the 2007 ACANS Planning Summit?

RANK: 4.0

If another ACANS Planning Session was held next year, would you attend?

RANK: All but 1 individual answered yes